

The Learning Support Centre

Information for Clients

What to expect from tutoring:

- Tutoring is a process of supporting a student to achieve his or her individual goals. It is tailored to a student's unique learning needs and is ultimately designed to help a student manage his or her own learning. Success in tutoring requires a commitment from the student and a supportive home environment.
- A typical tutoring schedule is one hour-long session per week, increasing in frequency during exam times. A student can expect additional classroom, homework and test preparation time outside of this.
- Tutoring is most effective when a student is caught up in class and handing in homework as it is assigned. Homework allows a student to practice skills, to get homework marks, and to perform on quizzes and tests. A student who is up-to-date will find class time much more useful.
- Tutoring can be used to clarify areas of uncertainty, and can even help a student preview the next day's topic.

A student will have greater tutoring success if he or she:

- Knows what his or her goal is and commits to achieving it.
- Remains active in classroom learning and makes use of time given in class for homework and test preparation. Tutoring is designed to support, not replace, a course of instruction.
- Has supplies (pen, pencil, calculator, geometry set, paper, etc.) and a quiet place to work.
- Feels ownership of his/her own learning, including the tutoring process.

What tutoring costs:

- **Tutoring is \$40/hour for a one-to-one session at the Learning Support Centre. To secure a regular weekly spot, monthly payment in advance is required (cash, cheque, or credit card via Paypal at www.learningsupport.ca)**
- Students are encouraged to bring a friend to tutoring. Groups are billed at \$25/person per hour.
- A student may request more than one session per week, and 1.5-2 hour sessions may be requested.
- **30 minutes of interactive online tutoring plus extra practice resources are available free online at www.learningsupport.ca.**

Cancellations and Missed Appointments:

- **Appointments that are missed, cancelled or rescheduled the same day will be charged at the regular rate.** More than one missed appointment without notification may result in termination of tutoring services.
- Sessions cancelled or rescheduled in advance (more than one day's notice) will be applied to future sessions.